# Delegates' Handbook

Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
Vienna nternational Centre



## Note

This handbook contains information of a general nature about United Nations Headquarters in Vienna and is applicable to the sessions of the Commission on Narcotic Drugs and of the Commission on Crime Prevention and Criminal Justice ! n

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## ! 'eneral nformation

#### Venue

The Vienna .nternational Centre =V.C> is located at Aagramer (trasse ,# /BB- Vienna .nformation on ho% to arrive at the venue ma+ be found online at %%% unvienna org

## (egistration and list of )artici)ants

The details =name# title'function# address of %orkplace# telephone numbers and individual official email address> of participants to conferences =on official letterhead> should be received b+ the (ecretariat in advance of the beginning of the conference =see the most recent anne" for relevant dates> 7 ore detailed information on registration can be found online& http&''%% unodc org'unodc'en'commissions'registration html\_

Providing the individual email addresses %ill ensure that all participants receive an automatic email response confirming their registration. The automatic email response %ill also contain a link %here each participant ma+ upload a photograph# in order to issue.

#### +ccess to the Vienna nternational Centre

Participants arriving at the Vienna .nternational Centre b+ ta"i are advised to get off in the side lane =Nebenfahrbahn> of Aagramer (trasse# register at ) ate /# %alk across 7 emorial PlaGa# proceed to entrance ?C@ and follo% the signs to building ?C@ for conferences taking place in the C1building# and to building ?!@ for conferences taking place in the 71\*uilding Participants arriving b+ metro =U/ line> should get off at the ?EaisermHhlen1 V.C@ station# follo% the signs %hich read ?Vienna .nternational Centre@# register at ) ate /# %alk across 7 emorial PlaGa and enter building ?C@ for conferences taking place in the C1building# and to building ?!@ for conferences taking place in the 71\*uilding

There are no parking facilities for conference participants# e"cept for Permanent 7 ission delegates in possession of a valid parking permit

!II persons# personal items and vehicles entering the Vienna .nternational Centre are sublect to search b+ the United Nations (ecurit+ and (afet+ (ervice =UN(((>

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#### 2 edical Services

!II emergencies %ithin the Vienna .nternational Centre should be reported directl+ through e"t <<

7 edical attention is available from the clinic operated b+ the Joint 7 edical (ervice# located on the seventh floor of the 6 building =e"t BBBB0 and# for emergencies# e"t BBBBb> The clinic is open dail+ from ; D- a m to /9 -- p m # e"cept on Thursda+s# %hen it is open from ; D- a m to D -- p m 6or medical emergenc+ assistance at other times# please call e"t <<

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The ?\*Iue \*ook@ lists the diplomatic personnel of 7 ember (tates# the staff of intergovernmental organiGations accredited to the United Nations as observers and the staff of liaison offices of United Nations specialiGed agencies# as %ell as the membership

## #he Commissions

## Commission on Narcotic Drugs

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Changes must be clearl+ marked b+ using the Ltrack changes function of the %ord processing soft% are

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#### 6-8 and 6 rev'8 documents

3ach tabled draft resolution %ill receive an ?5@ s+mbol =indicating limited distribution> %hen it is received b+ the (ecretariat= g 3'CN 9'B - /9'5 B > ?5@ documents can onl+ be issued once the session has begun

## & Secretariat services

## Secretariat to the 'overning 7 odies Section

The (ecretariat to the ) overning \*odies =() \*> acts as an interface bet% een the Commissions# their subsidiar+ bodies and other sections of UN\$DC .t is the main contact point for representatives of 7 ember (tates and permanent missions in Vienna concerning matters pertaining to the % ork and the competence of the Commissions

The ()\* provides substantive and technical support to the CND and CCPCJ. t services the regular and reconvened sessions of the Commissions and coordinates the side events held during the regular sessions. The ()\* provides support to the \*ureaus and e"tended \*ureaus of the Commissions. These bodies deal %ith an+ organiGational and substantive matters that require attention b+ the Commissions both during sessions as %ell as in the intersessional period.

Contact& (ecretariat to the ) overning \*odies# Division for Treat+ ! ffairs# United Nations \$ffice on Drugs and Crime# P \$ \*o", --# Vienna .nternational Centre# /0-- Vienna# !u() \* #f 2t0tte-7 7 (\$)-19.41

## **W** Conference services

## Conference 2 anagement Services 3C 2 S4

C 7 ( is responsible for providing the following meeting services)

Planning and coordinating meetings and facilities for Viennalbased bodies held in and outside Vienna# including temporar+ assistance and equipment for servicing meetings\( \mathbb{I} \)

Planning and coordinating the production schedule for documentation

3diting and translating documents and publications into the si" official languages of the United Nations

Providing simultaneous interpretation in the si" official languages to meetings

Providing a complete design and production service for publications and promotional# informational and conference!related products in both printed and electronic media formats.

4 eproducing meeting and other documents M

Distributing documents and publications to delegations# secretariats# organiGations# libraries and individuals %orld%ideM Providing librar+ services to UN\$V# UN\$DC# and other United Nations offices administered b+ UN\$V'UN\$DC

Contact for general en&uiries on meeting ser 'ices:

- anguages and documentation

## Vi Side events() ublic and civil societ/ services

## **O**Ahibits

3"hibitions in the 4 otunda of the V.C inform about priorit+ issues on the agenda of the Commissions and UN\$DC 6 or more information on ho% to reserve e"hibition space# please contact the ! dvocac+ (ection&

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#### Side events

During the sessions# a limited number of rooms %ill \$2124.36 (1) 4093(t) -12.5545(h) -

#### - ibrar/ Services

Conference participants are %elcome to use the United Nations 5ibrar+ services and facilities on the fourth floor of the 3 building =room number 3-0; B> The 5ibrar+ is open 7 onda+ to 6rida+ from < D- a m to , -- p m

#### Sale of UN ) ublications

7 an+ publications are available as sales items 6 or more information# visit the United Nations publications homepage ath httpsk''shop un org'

#### Public nEuiries

The United Nations .nformation (ervice =room ) - , /; !# e"t DDB, # email& iris schaechter 2 un org> provides information about the United Nations and its activities at its headquarters in Vienna in response to queries from the public ) eneral fact sheets and ans% ers to frequentl+ asked questions =6! Rs> can also be accessed online at https&''%% unov org'unov'en'faq html

#### Visitors' Services

) uided tours for individuals are offered in ) erman and 3nglish from 7 onda+ to 6rida+ at //&- -#/O&- - and / ,&D- During J

information about the %ork of the United Nations \$ffice on Drugs and Crime and facilitating C(\$ participation in the Commissions The Team can be contacted via email& unodcIngounit 2 un org

#### N (O lounge

During the session of the Commissions# a room is allocated for N ) \$s# %hich serves as a space for holding meetings and providing relevant material and information

#### N (O ! ccreditation and Partici ation

N) \$s in consultative status %ith the 3conomic and (ocial Council =3C\$(\$C> are permitted to attend as observers the sessions of the Commissions# in accordance %ith the 4ules and Procedures of the 6unctional Commissions of 3C\$(\$C and sublect to available space

4 equests for 3C\$ ( \$C accreditation of N ) \$s should be addressed to the N ) \$ \*ranch# \$ffice for 3C\$ ( \$C (upport and Coordination# UN D3 ( !:

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## V & Bacilities and services for delegations

#### #ravel services

!t the Vienna .nternational Centre# !merican 3"press =room number C\$3-/> and Carlson Aagonlit Travel =room number 6-3/D> are available to participants requiring assistance %ith travel# car rental# sightseeing and e"cursions The offices are open 7 onda+ to 6rida+ from ; D- a m to , -- p m

#### Vienna Service Office

The Vienna (ervice \$ffice is located on the tenth floor of building 6 = 6/-B/> This office provides information about sightseeing tours in and around Vienna \$pening hours& 7 onda+ to Thursda+ from ;&D- a m to /&D- p m # e"t 0BD0

#### Visas

Participants %ho require a visa must contact the competent diplomatic or consular authorities of !ustria and appl+ for a (chengen shortlsta+ =C> visa at least five %eeks prior to their intended date of arrival in !ustria .n countries %here !ustria does not have diplomatic or consular representation# visa applications can be submitted to the consular authorit+ of a (tate part+ to the (chengen !greement acting on behalf of !ustria in the countr+ concerned

#### +ccommodation

3ach participant is responsible for making his or her o%n accommodation arrangements and# if necessar+# contacting his or her Permanent 7 ission in Vienna for assistance

Participants %ho arrive at Vienna .nternational !irport %ithout having made a hotel reservation ma+ %ish to contact the Vienna Tourist (ervice desk located ne"t to the information counter in the arrival area The Vienna tourist service desk is open dail+ from 8--am to //--pm

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Participants are responsible for making their o%n arrangements for transportation to and from the airport and the Vienna .nternational Centre =V.C>

!n airport bus service operates bet%een Vienna .nternational !irport and 7 orGinplatG =near ?(ch%edenplatG@ stop on metro lines U/ and U0># %ith a travel time of about B- minutes There is also a bus service bet%een the V.C =near ?EaisermHhlenIV.C@ station on metro line U/> and Vienna .nternational !irport# %ith a travel time of about D- minutes

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http&''%% unodc org'unodc'en'commissions'inde" html

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## V C building ) asses and admission to meetings

## T+pes of access cards

Different colours are used for the follo%ing categories&

! II meeting participants =for more than one da+> J Photo .D badge

## CONFERENCE PASSES – UNOV/UNODC



## Protocol requirements for issuance of passes

#### Ministers and other VIPs

Permanent 7 issions should advise UN\$V Protocol and the (ecretariat if ministers or other V.Ps are going to attend the meetings

## Protocol and - iaison Service

6or protocol matters# please contact unovprotocol 2 un org =e"t 00 <<>

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# Conference 2 anagement Services 3C 2 S4

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Planning and coordinating meetings and facilities for Viennalbased bodies held in and outside Vienna# including temporar+ assistance and equipment for servicing meetings\( \mathbb{I} \)

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# V C building ) asses and admission to meetings

# T+pes of access cards

Different colours are used for the follo%ing categories&

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# Conference 2 anagement Services 3C 2 S4

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Planning and coordinating the production schedule for documentation

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Providing simultaneous interpretation in the si" official languages to meetings

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# Conference 2 anagement Services 3C 2 S4

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# Delegates' Handbook

Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
Vienna nternational Centre



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# Delegates' Handbook

Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
Vienna nternational Centre



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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
Vienna nternational Centre



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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# Delegates' Handbook

Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
United Nations Office on Drugs and Crime
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## T+pes of access cards

Different colours are used for the follo%ing categories&

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## Conference 2 anagement Services 3C 2 S4

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Planning and coordinating the production schedule for documentation

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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# Delegates' Handbook

Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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Planning and coordinating the production schedule for documentation

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Sessions of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice
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#### Public nEuiries

The United Nations .nformation (ervice =room ) - , /; !# e"t DDB, # email& iris schaechter 2 un org> provides information about the United Nations and its activities at its headquarters in Vienna in response to queries from the public ) eneral fact sheets and ans% ers to frequentl+ asked questions =6! Rs> can also be accessed online at https&''%% unov org'unov'en'faq html

#### Visitors' Services

) uided tours for individuals are offered in ) erman and 3nglish from 7 onda+ to 6rida+ at //&- -#/O&- - and / ,&D- During J

information about the %ork of the United Nations \$ffice on Drugs and Crime and facilitating C(\$ participation in the Commissions The Team can be contacted via email& unodcIngounit 2 un org

### N (O lounge

During the session of the Commissions# a room is allocated for N ) \$s# %hich serves as a space for holding meetings and providing relevant material and information

#### N (O ! ccreditation and Partici ation

N) \$s in consultative status %ith the 3conomic and (ocial Council =3C\$(\$C> are permitted to attend as observers the sessions of the Commissions# in accordance %ith the 4ules and Procedures of the 6unctional Commissions of 3C\$(\$C and sublect to available space

4 equests for 3C\$ ( \$C accreditation of N ) \$s should be addressed to the N ) \$ \*ranch# \$ffice for 3C\$ ( \$C (upport and Coordination# UN D3 ( !:

http&''csonet org'inde" phpPmenuQ;<

# V & Bacilities and services for delegations

#### #ravel services

!t the Vienna .nternational Centre# !merican 3"press =room number C\$3-/> and Carlson Aagonlit Travel =room number 6-3/D> are available to participants requiring assistance %ith travel# car rental# sightseeing and e"cursions The offices are open 7 onda+ to 6rida+ from ; D- a m to , -- p m

#### Vienna Service Office

The Vienna (ervice \$ffice is located on the tenth floor of building 6 = 6/-B/> This office provides information about sightseeing tours in and around Vienna \$pening hours& 7 onda+ to Thursda+from; &D- a m to /&D- p m # e"t 0BD0

#### Visas

Participants %ho require a visa must contact the competent diplomatic or consular authorities of !ustria and appl+ for a (chengen shortlsta+ =C> visa at least five %eeks prior to their intended date of arrival in !ustria .n countries %here !ustria does not have diplomatic or consular representation# visa applications can be submitted to the consular authorit+ of a (tate part+ to the (chengen !greement acting on behalf of !ustria in the countr+ concerned

#### +ccommodation

3ach participant is responsible for making his or her o%n accommodation arrangements and# if necessar+# contacting his or her Permanent 7 ission in Vienna for assistance

Participants %ho arrive at Vienna .nternational !irport %ithout having made a hotel reservation ma+ %ish to contact the Vienna Tourist (ervice desk located ne"t to the information counter in the arrival area The Vienna tourist service desk is open dail+ from 8--am to //--pm

## #rans) ortation to and from the air) ort

Participants are responsible for making their o%n arrangements for transportation to and from the airport and the Vienna .nternational Centre =V.C>

!n airport bus service operates bet%een Vienna .nternational !irport and 7 orGinplatG =near ?(ch%edenplatG@ stop on metro lines U/ and U0># %ith a travel time of about B- minutes There is also a bus service bet%een the V.C =near ?EaisermHhlenIV.C@ station on metro line U/> and Vienna .nternational !irport# %ith a travel time of about D- minutes

The Cit+ ! irport Train = C!T> transports passengers bet%een the C!T terminal in Vienna = ? Aien 7 itte '5 and strasse@ station on metro lines UD and  $U_0$ > to the Vienna .nternational ! irport

7 onda+# Tuesda+# Aednesda+ and 6rida+ from < -- a m to D -- p m and Thursda+ from < -- a m to , D- p m

Catering services